Group Communication: Never Split the Party

Debbie Fligor, Isaac Galvan, Bobbi Hardy
Top 5 Features

• Teams
  • Integration with AD
  • Threaded Conversations
  • Application Integration
  • Guest interaction
  • Email/Calendar Integration

• Hangouts Chat and Meet
  • Threads, Rooms, Direct Messages
  • Google Docs integration (and other bots)
  • Search capabilities
  • Send meeting invites easily
  • Screen/window sharing

• Slack
  • Channel per topic option
  • Private channels
  • Threaded and non-threaded conversations
  • Integrations
  • Flexible notification settings
Hangouts Chat Keeps Parties in Touch

- Direct and group messages
- Threaded conversations
- @mentions
- Per device notifications
Hangouts Chat: Working with Docs

- Add Docs to Chat and assign comment permissions automatically
- Quick access to real-time collaborative editing
- Google Drive Bot
Hangouts Chat: Searching

- Search by sender or filetype
- Specific room or all messages
- Fast preview and link back to conversation
Hangouts Meet: Start Meetings Quickly

- Start meeting directly or from Chat
- Easy to share meeting information
- Add external users
- Dial-in available
Hangouts Meet: Presenting

Present

- Your entire screen
- A window
Slack: File Integration
Slack: Online Meetings
Slack: Apps and Bots
Teams: Conversations
Teams: File Integrations
Teams: Mobile Interface

Yesterday

Daphne Knowles 7:59 am
You: Miguel can you take a look? It’s an update to the existing architecture except...
Teams: Online Meetings
Teams: Apps and Bots

Learn about channels
Channels are like chatrooms for teams—smart ones that you can use to share files, collaborate, and integrate with apps and services. They’re public to the entire team, so everyone can feel free to jump in to a conversation. Click Favorite 🌟 to favorite the channels you care about the most. That way, they’ll stay visible in your teams list.

Search for someone using Who
Not to worry—if you ask Who a question about someone, they won’t get a notification.

Using Who in Teams
Who is great! It helps you find information about people in your organization. Just ...

Who can even tell you what files someone has been working on recently, or find so,
Roadmaps for Services

- **Hangouts Chat and Meet:**
  - Add external users to Chats
  - Join Hangouts Meet from Skype for Business

- **Slack:**
  - Not an official UofI Service
  - Can be purchased (Educational Institutions get 85% off)

- **Teams:**
  - Continued focus for Microsoft
  - NOT a replacement for Skype for Business at UofI (SIP Trunk, Response Groups, Call Center)
  - Use in classes, collaborative groups/meetings
Questions and Contacts

• Teams in Office 365
  • Office.illinois.edu
  • Use NetID@illinois.edu and Campus Password
  • Contact: Office365@illinois.edu

• Google Chat and Meet
  • chat.google.com and meet.google.com
  • All Google Apps @ Illinois users
  • Contact: consult@illinois.edu

• Slack Location
  • https://illinoisitcrowd.slack.com - anyone with an @illinois.edu address can join automatically. Try it out, ask if you need help.