

IT PRO FORUM

# Group Communication: Never Split the Party

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NEXT LEVEL

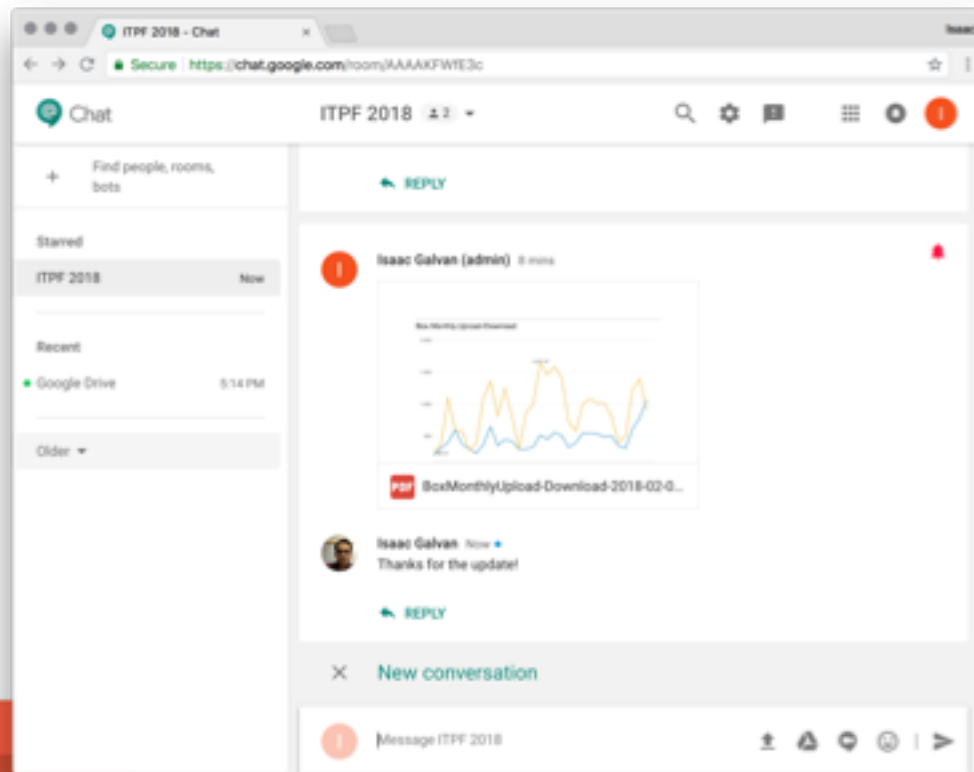
#ITPF18

## Top 5 Features

- Teams
  - Integration with AD
  - Threaded Conversations
  - Application Integration
  - Guest interaction
  - Email/Calendar Intergration
- Hangouts Chat and Meet
  - Threads, Rooms, Direct Messages
  - Google Docs integration (and other bots)
  - Search capabilities
  - Send meeting invites easily
  - Screen/window sharing
- Slack
  - Channel per topic option
  - Private channels
  - Threaded and non-threaded conversations
  - Integrations
  - Flexible notification settings



## Hangouts Chat Keeps Parties in Touch



- Direct and group messages
- Threaded conversations
- @mentions
- Per device notifications

### Notifications on this device

New conversations and those I've replied to  
Recommended



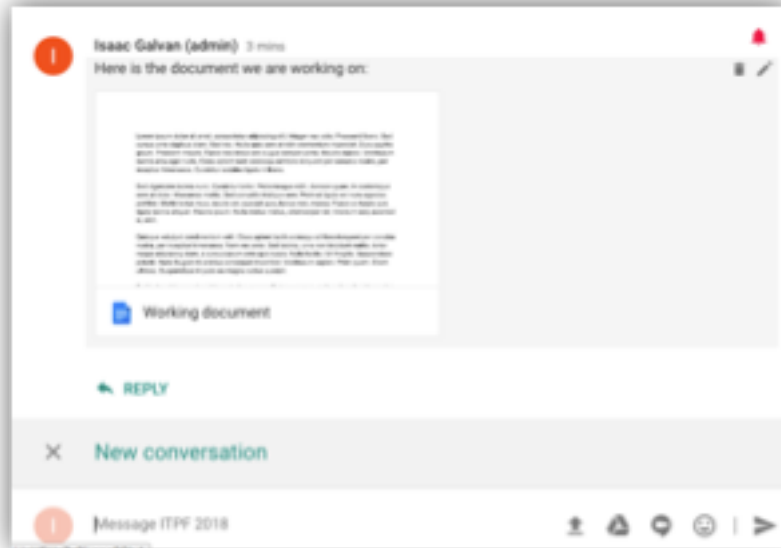
Conversations I've replied to

Only @mentions & direct messages

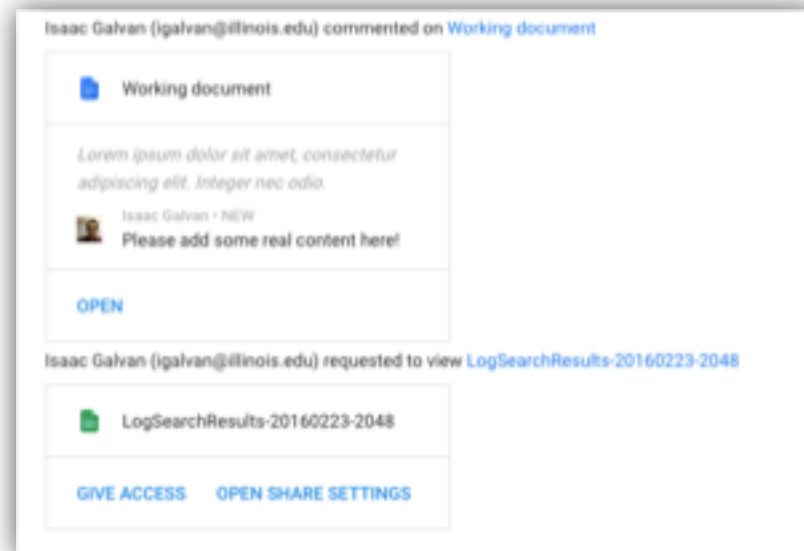
Off



## Hangouts Chat: Working with Docs

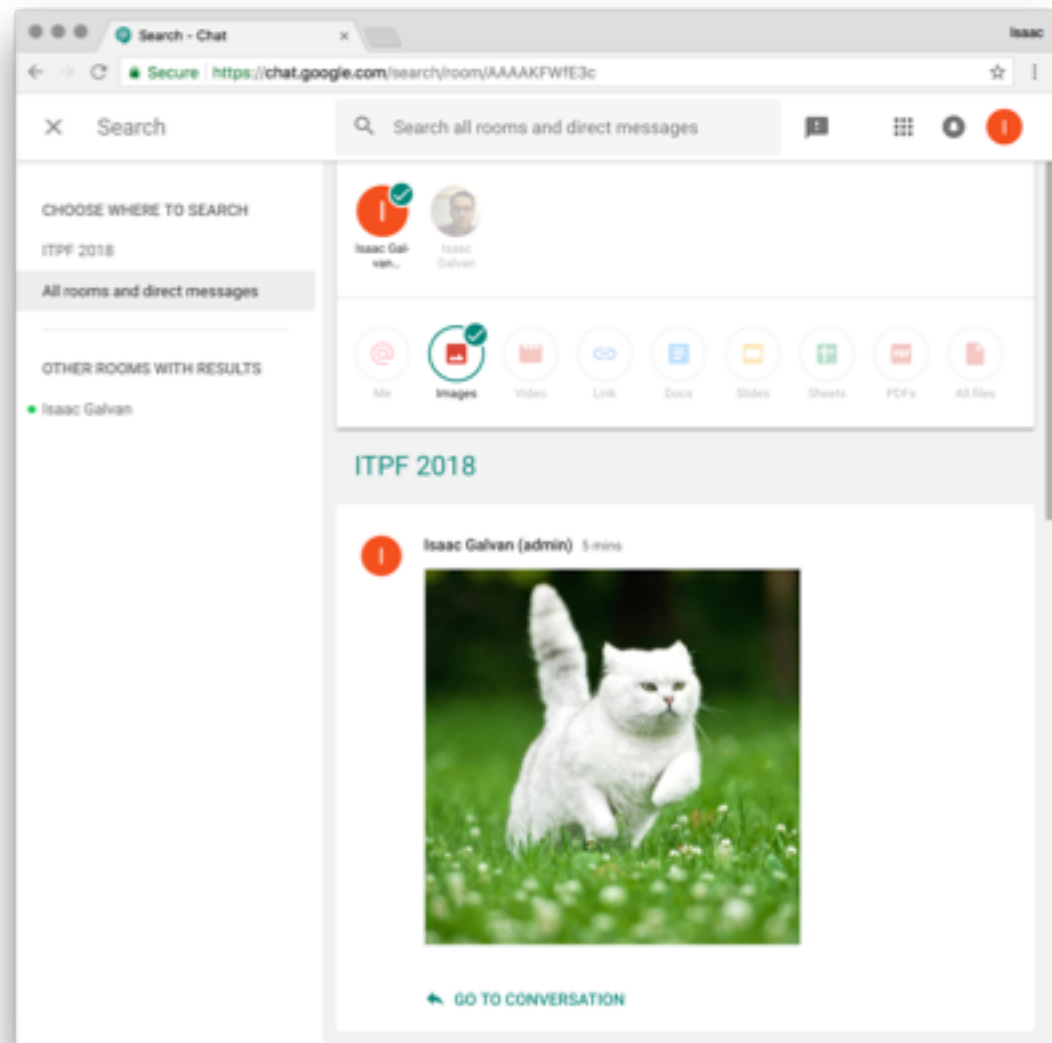


- Add Docs to Chat and assign comment permissions automatically
- Quick access to real-time collaborative editing
- Google Drive Bot

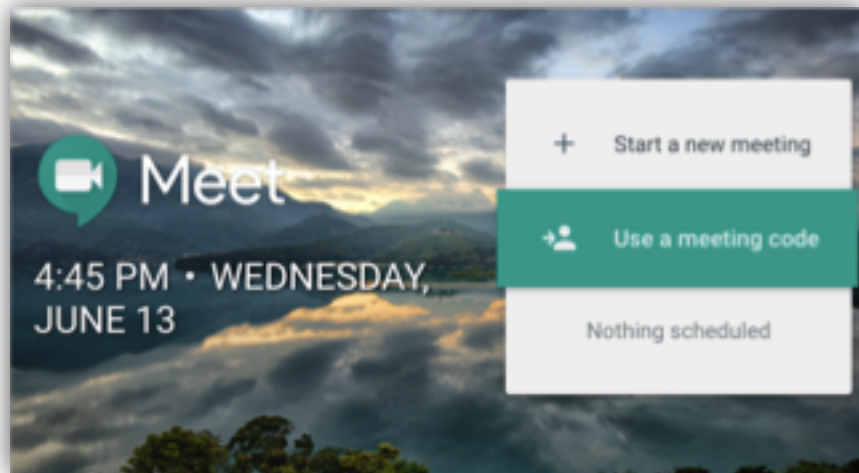


# Hangouts Chat: Searching

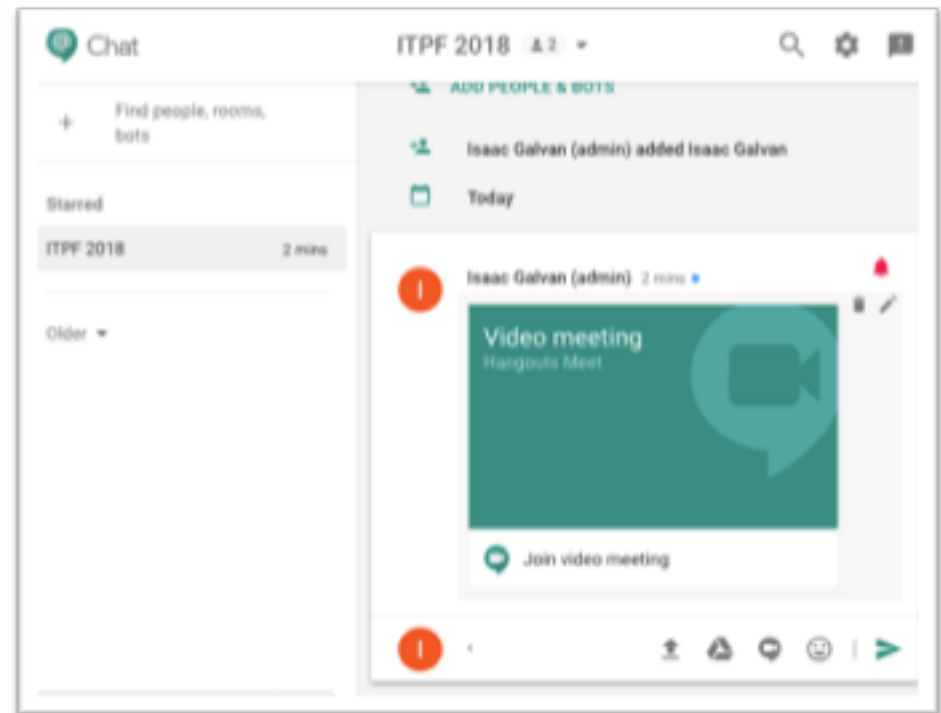
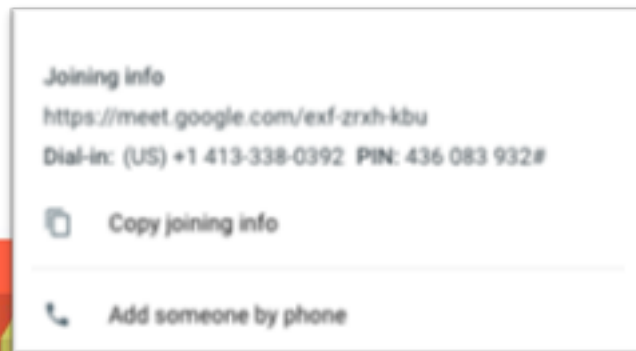
- Search by sender or filetype
- Specific room or all messages
- Fast preview and link back to conversation



## Hangouts Meet: Start Meetings Quickly





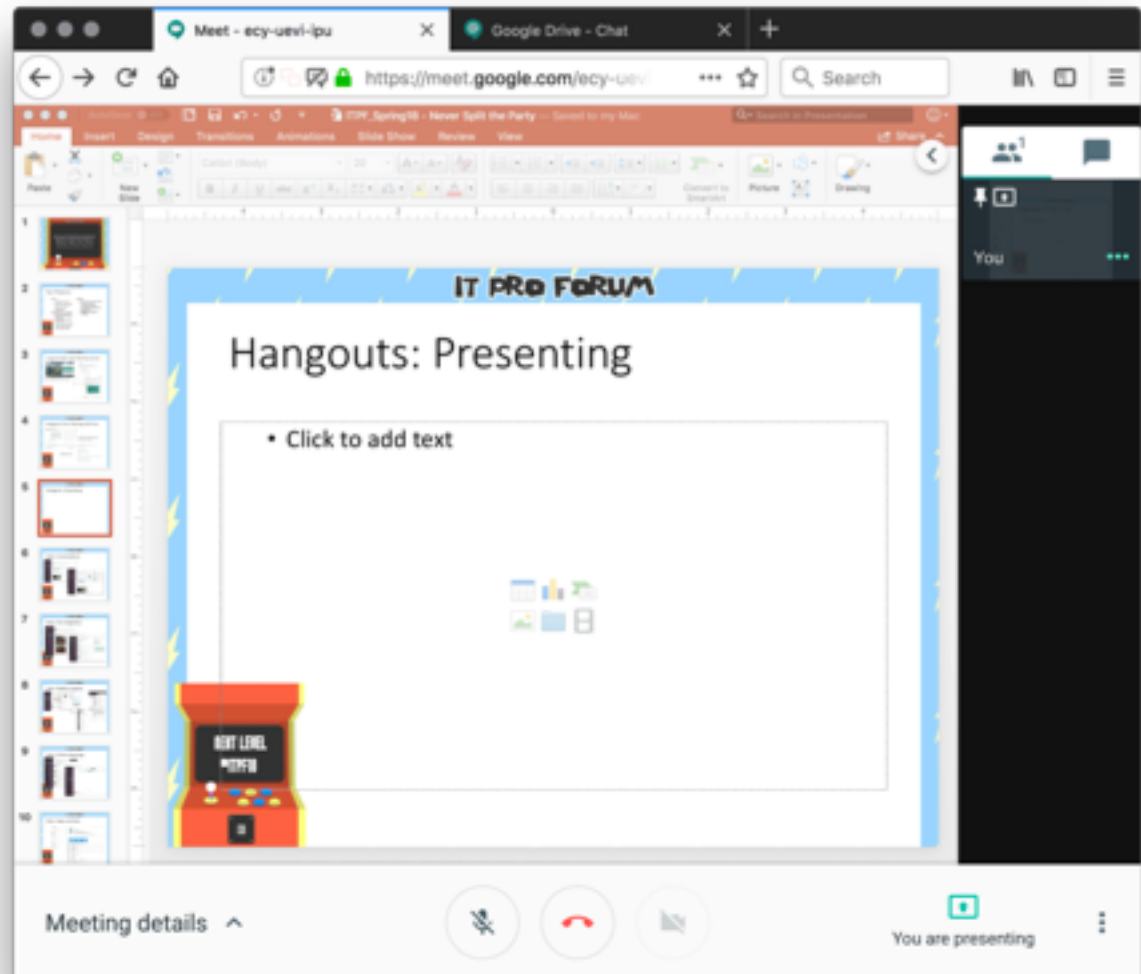
- Start meeting directly or from Chat
- Easy to share meeting information
- Add external users
- Dial-in available



## Hangouts Meet: Presenting

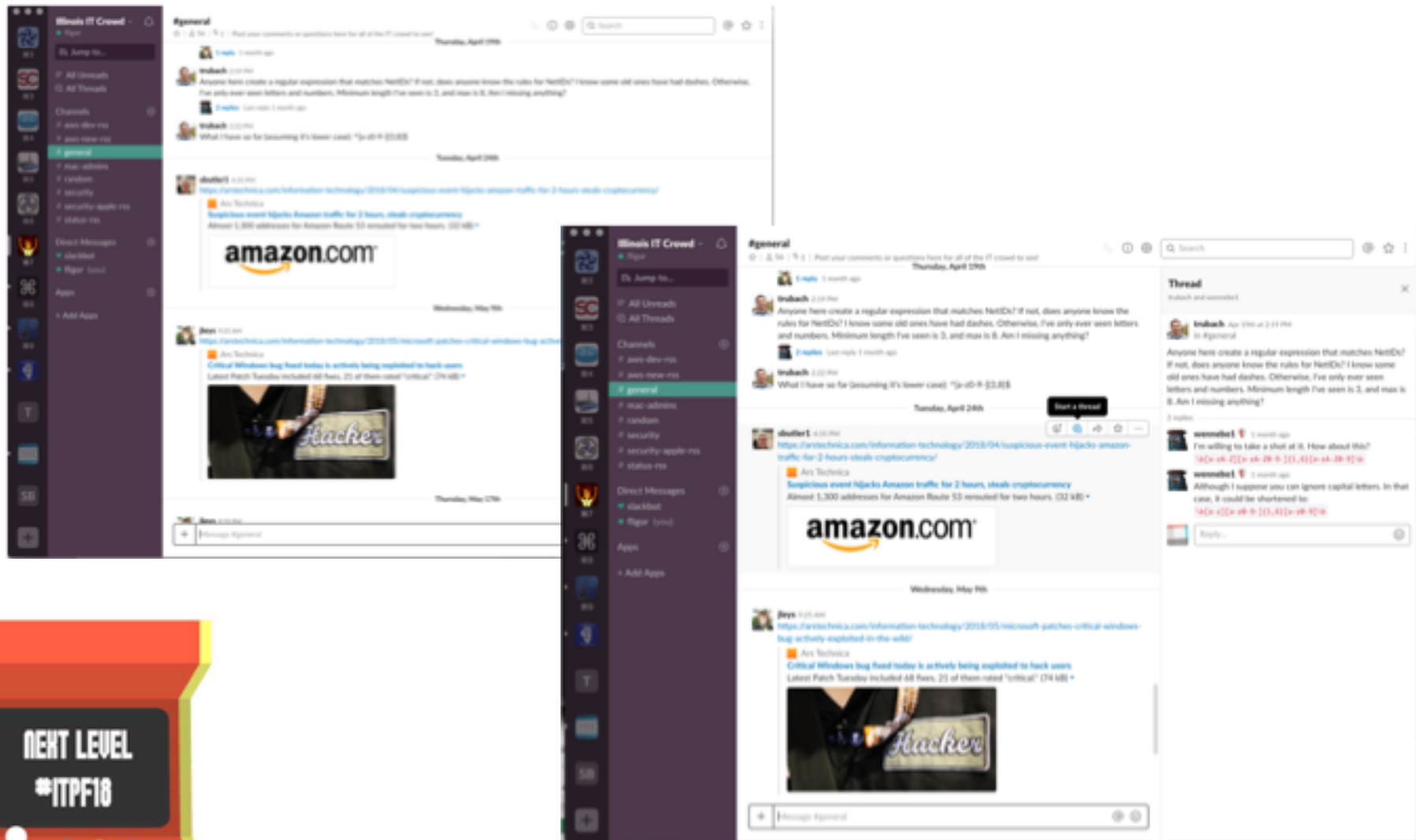
### Present

-  Your entire screen
-  A window





# Slack: Conversations





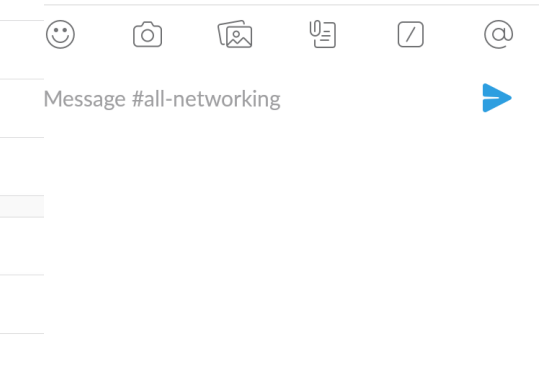
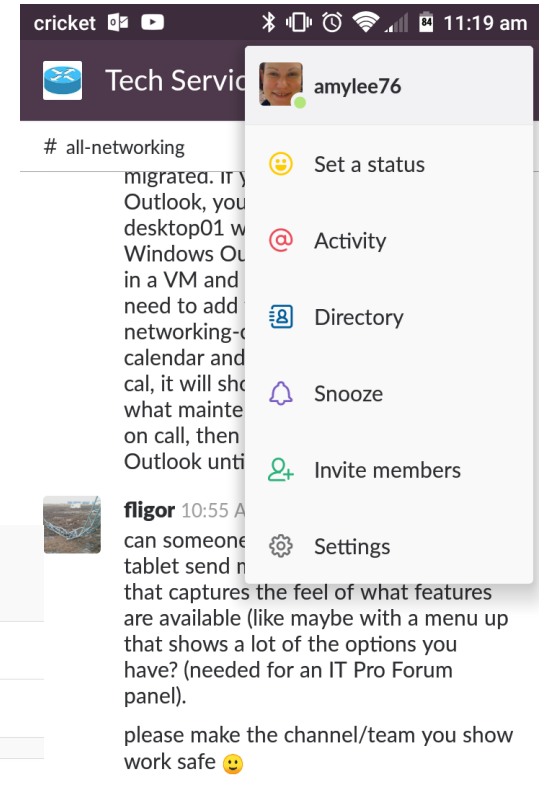
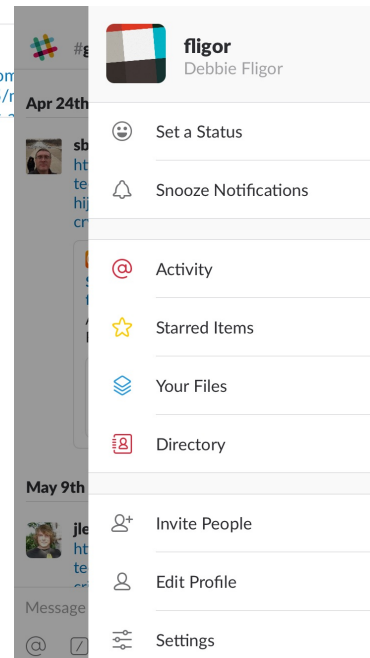
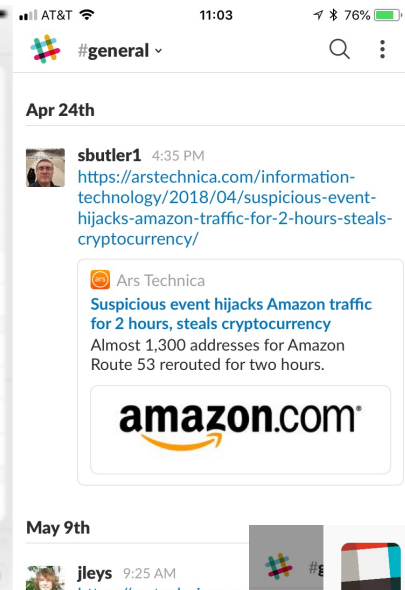
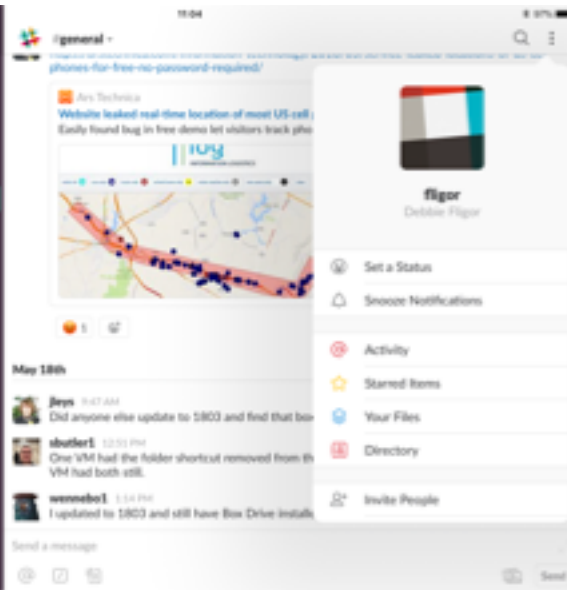
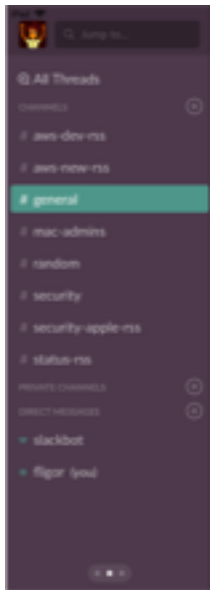
## Slack: File Integration

The collage illustrates the Slack file integration workflow across three different channel views:

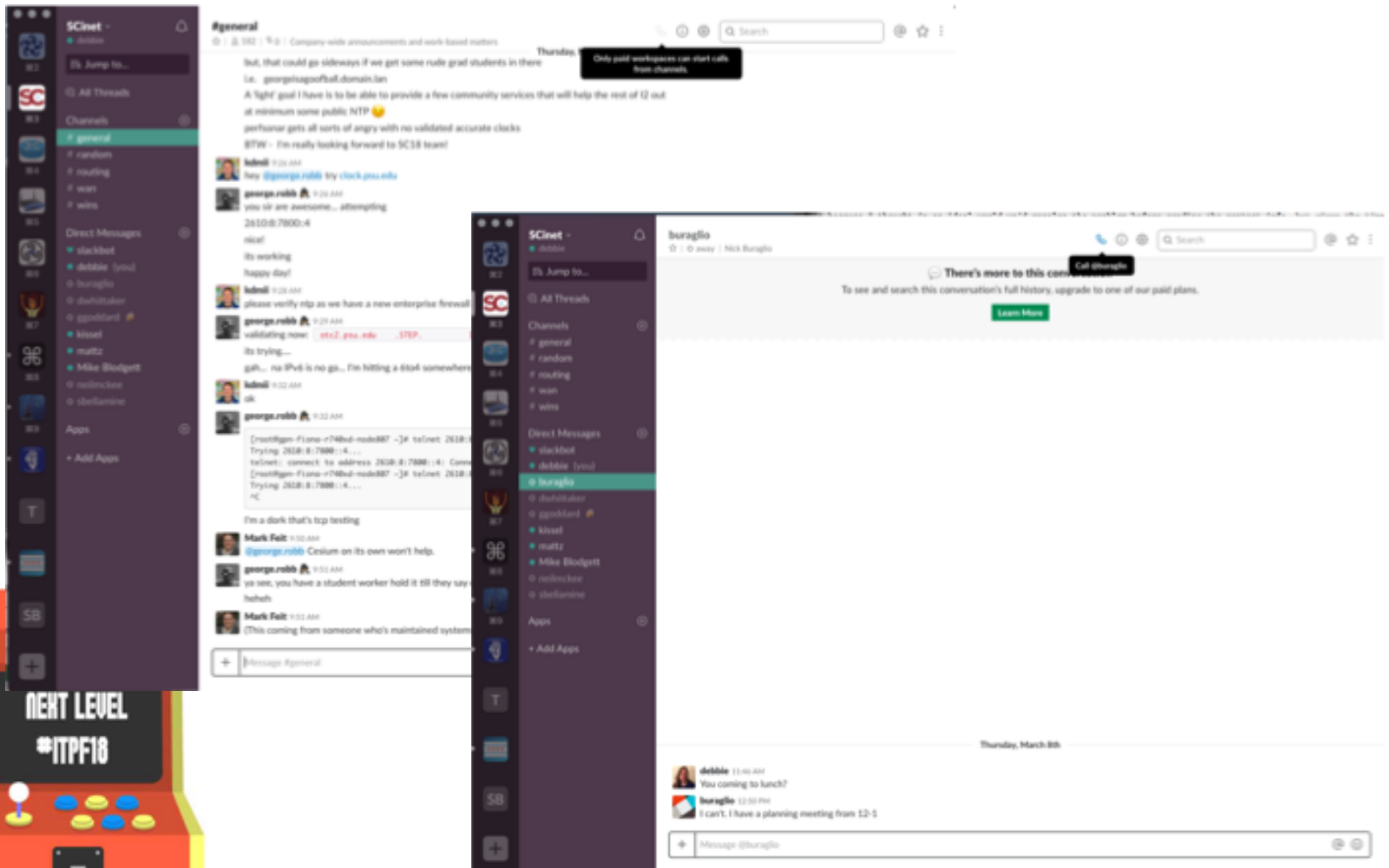
- Left Screenshot (Channel: #wins):** Shows a Slack interface with a sidebar on the left containing a list of channels and direct messages. The main content area displays a message from 'marjineesh' dated November 15th, 2017, which includes two images uploaded from an iOS device. The channel name 'wins' is highlighted in the sidebar.
- Middle Screenshot (Channel: #general):** Shows a Slack interface with a sidebar on the left. The main content area displays a message from 'marjineesh' dated November 17th, 2017, which includes a file upload progress bar and a file preview. The channel name 'general' is highlighted in the sidebar.
- Right Screenshot (Channel: #general):** Shows a Slack interface with a sidebar on the left. The main content area displays a message from 'marjineesh' dated November 17th, 2017, which includes a file upload progress bar and a file preview. The channel name 'general' is highlighted in the sidebar.

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## Slack: Mobile Support



# Slack: Online Meetings



# Slack: Apps and Bots

Manage app...

## Browse Apps

View App Directory

Search by name or category (e.g. productivity, sales)

- Find the best places to eat, drink or hang out. [View](#)
- incoming-webhook** [View](#)
- lunchorder**  
A lunch order list making app. [View](#)
- incoming-webhook** [View](#)
- incoming-webhook** [View](#)
- To-do**  
Simple and powerful to-do list and task manager by Workaid. [View](#)

Add app to your workspace

- Dropbox**  
Cloud file storage and syncing. [Install](#)
- Trello**  
Collaborate on Trello projects without leaving Slack. [Install](#)
- Twitter**  
Bring tweets into Slack. [Install](#)
- Google Calendar**  
A shared calendar for your team. [Install](#)
- Google+ Hangouts**  
Bring your conversations to life with free video calls. [Install](#)
- Simple Poll**  
Create native and simple polls in Slack. [Install](#)

## Google Drive

Messages About

Use Google Drive within Slack to:

- Create new Google Docs, Slides, and Sheets files
- Import an existing file from Google Drive into a channel or direct message
- Search directly within Google Drive files shared within Slack
- Automatically grant access to the files you share with the right audience
- Get updates in Slack on changes in Drive, like comments, access requests, and new files shared with you.

The updated notifications features will be available to Slack teams over the coming weeks.

## Screenshots

10:09

New Alert created via Daily Outages Email Integration

#P953: Down: Node 8

05/30 10:02:38: Message from InterMapper 6.1.5

Event: Down  
Name: Node 8  
Document: Summary\_Map.map  
Address: 127.0.0.1  
Probe Type: Map Status (port 8181)  
[Show more](#)

Routed Teams  
Daily\_Outages\_Team

[Acknowledge](#) [Close](#) [Other actions...](#)

New Alert created via Network\_Operations

#P954: Down: Node 8

05/30 10:02:38

Event: Down  
Name: Node 8  
Condition: 1 item down  
Map: Summary\_Map.map  
[Show more](#)

Tags  
OverwriteQuietHours

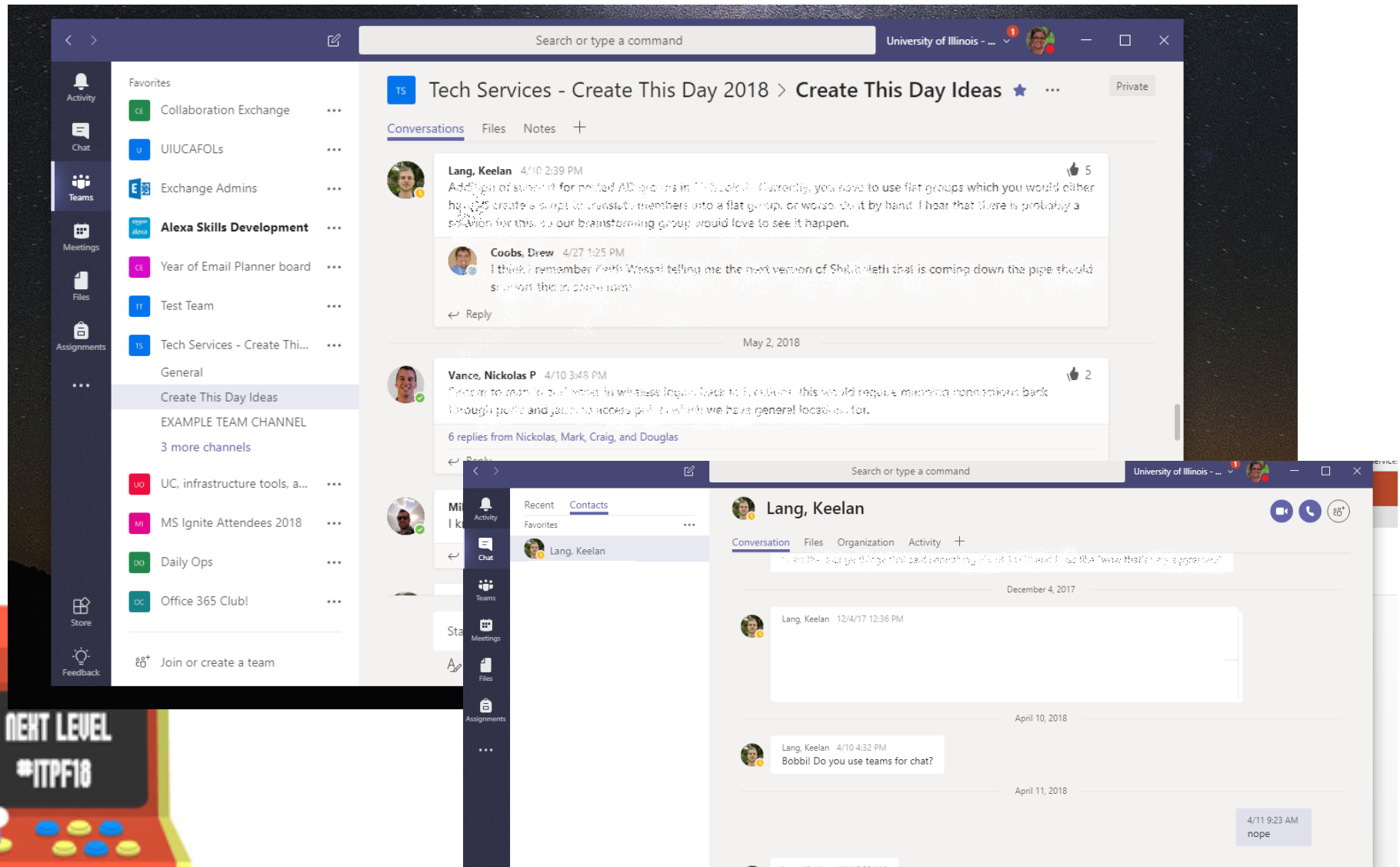
Routed Teams  
Network\_Operations\_On\_Call

[Acknowledge](#) [Close](#) [Other actions...](#)

1/2



# Teams: Conversations





# Teams: File Integrations

TS Tech Services - Create This Day 2018 > General ... Private

Conversations Files Staff Notebook +

← Reply

June 5, 2018

Cha, Ester J changed channel name from EDE retirement to EDE replacement.  
Yesterday

**Hardy, Bobbi Lee Battleson** Yesterday 2:59 PM  
Today was Create This Day Presentation event! We will be posting the slide decks from the presentation, and announcing their location along with a follow-up survey for staff in an up-coming email.

▼ Collapse all

**Hardy, Bobbi Lee Battleson** Yesterday 3:01 PM  
This is the general Create This Day slide deck. And the slide deck from the EDE Replacement team.

TS\_CTD\_2018.pptx ... CTD.pptx ...

**Chapman, Julieanne** Yesterday 3:05 PM  
And here are the slides from the Second Group of Creators Staff.

CTD Campus Capital Services Catalog.pptx ...

← Reply

**Hardy, Bobbi Lee Battleson** Yesterday 4:15 PM  
Please complete the following survey to provide insight into your participation in the Create This Day effort. You will need to login, but we are not associating your response with your NetID in the last question for follow-up.

https://forms.office.com/Pages/ResponsePage.aspx?See more

Fill | Create This Day Feedback Survey  
Survey for Tech Services about the Create This Day effort. This survey is not recorded, please provide your NetID in the last question for follow-up.  
forms.office.com

← Reply

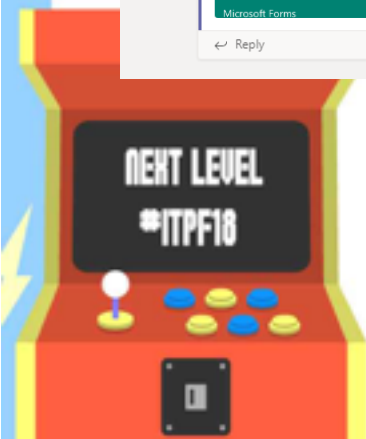
TS Tech Services - Create This Day 2018 > General ... Private

Conversations Files Staff Notebook +

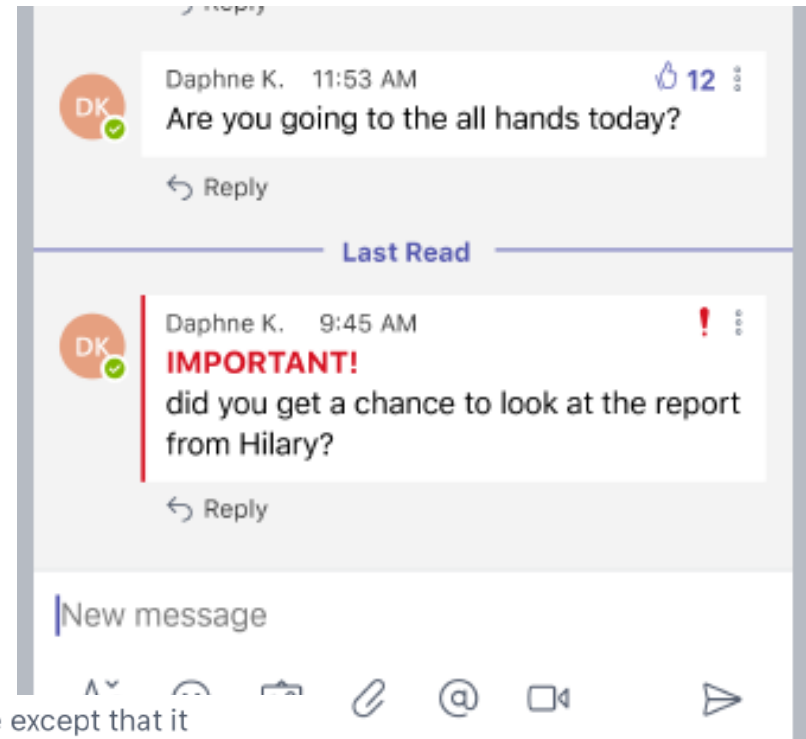
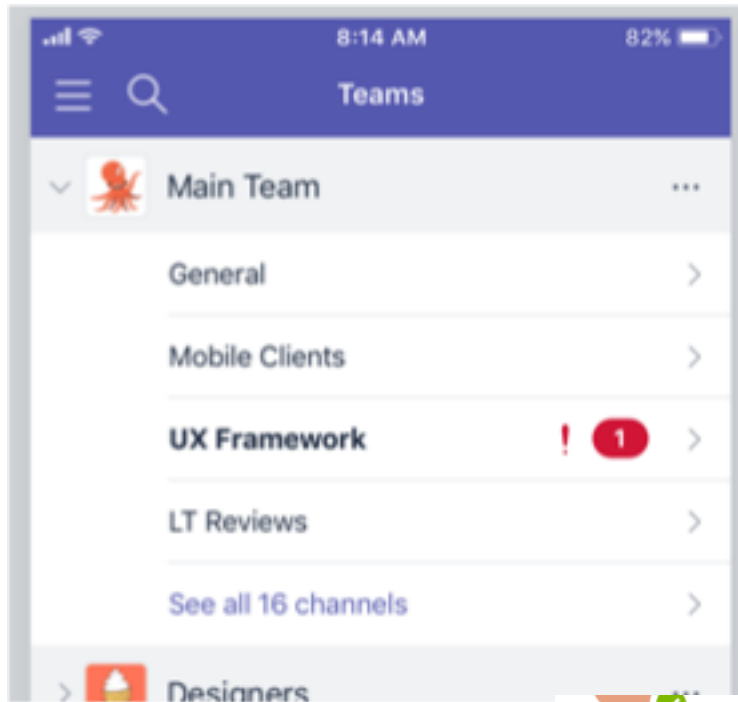
General Add a tab

New Upload Get link + Add cloud storage Open in SharePoint

✓	Type	Name	Modified	Modified by	
	PPT	CTD Campus Capital Services Catalog.pptx	Yesterday	Chapman, Julieanne	...
	PPT	CTD.pptx	Yesterday	Hardy, Bobbi Lee Battleson	...
	PPT	TS_CTD_2018.pptx	Yesterday	Hardy, Bobbi Lee Battleson	...



## Teams: Mobile Interface



the existing architecture except that it

Yesterday

**Daphne Knowles** 7:59 am  
 You: Miguel can you take a look? It's an update to the existing architecture except...



Activity

Chat

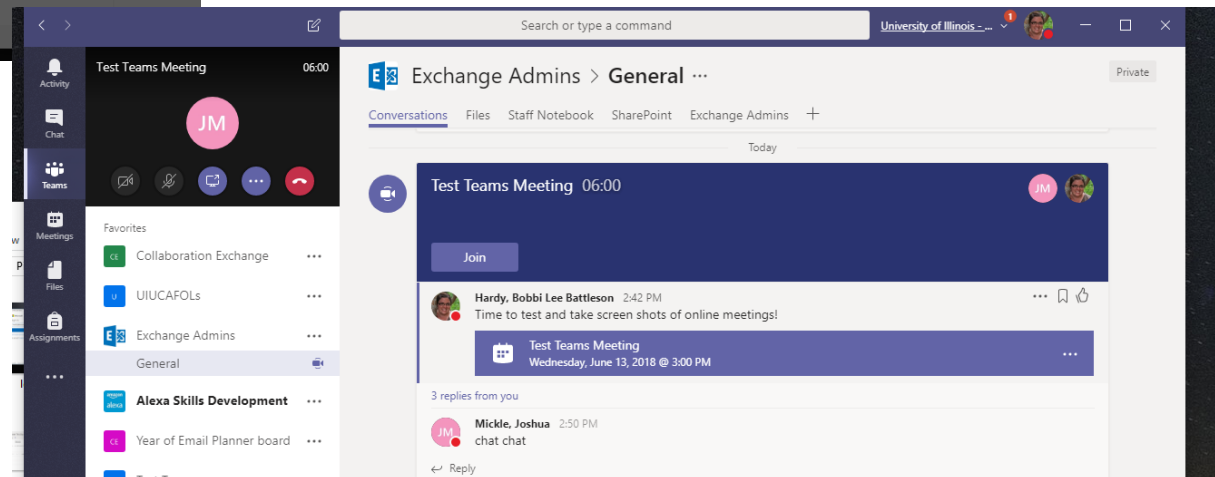
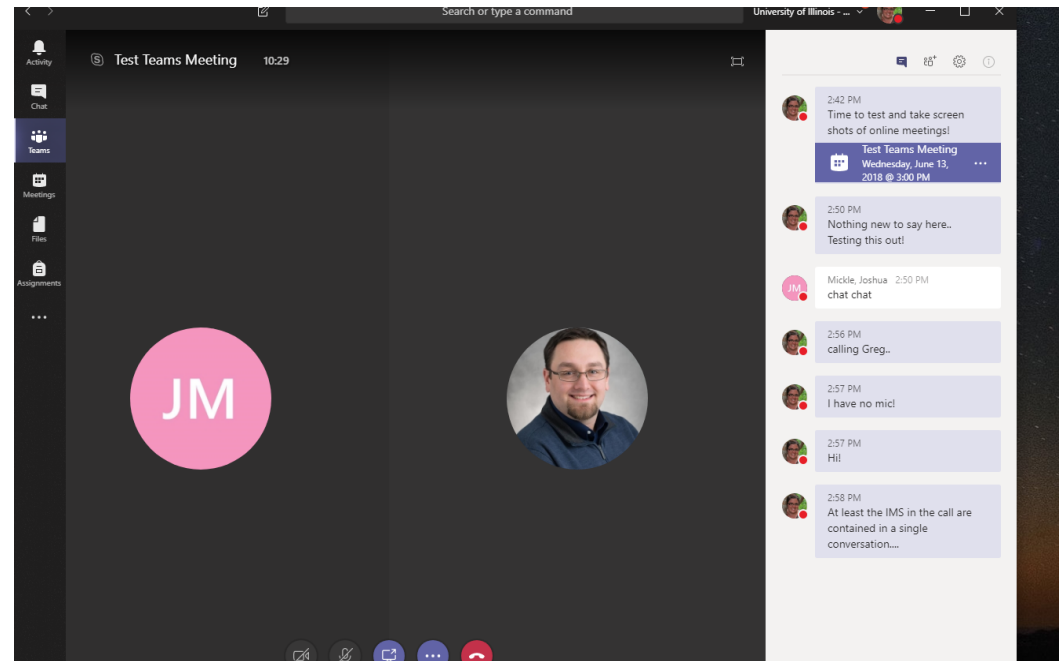
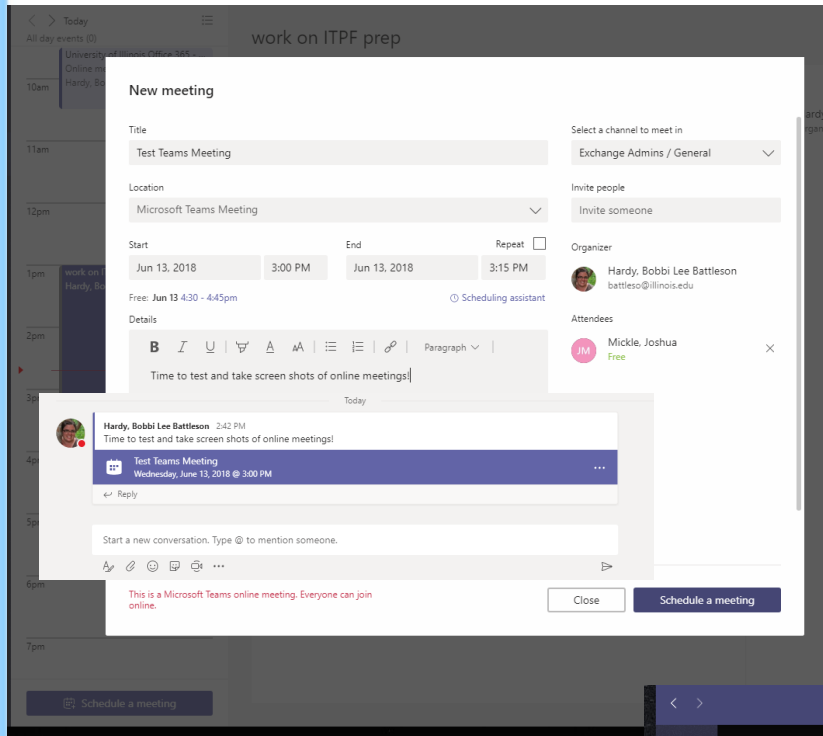
Teams

More

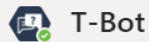




## Teams: Online Meetings



# Teams: Apps and Bots

**T-Bot**[Conversation](#) [Help](#) [FAQ](#) [Videos](#) [What's new](#) [About](#)

2:21 PM  
Who is the prime minister of canada?



T-Bot 2:21 PM  
You might find this useful:

## Learn about channels

Channels are like chatrooms for teams—smart ones that you can use to share files, collaborate, and integrate with apps and services. They're public to the entire team, so everyone can feel free to jump in to a conversation. Click **Favorite** ☆ to favorite the channels you care about the most. That way, they'll stay visible in your teams list.

[This is helpful!](#)[Not what I was looking for](#)

2:21 PM  
Do you know Alexa?



T-Bot 2:21 PM  
Here's what I found...

## Search for someone using Who

Not to worry—if you ask Who a question about someone, they won't get a notification.

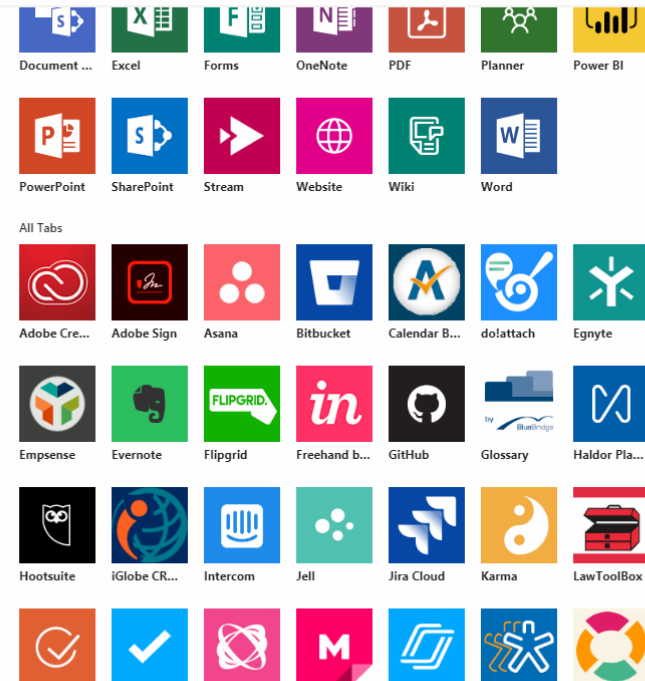
## Using Who in Teams

Who is great! It helps you find information about people in your organization. Just ...

Who can even tell you what files someone has been working on recently, or find so...

## Add a tab

Turn your favorite apps and files into tabs at the top of the channel.



## Roadmaps for Services

- Hangouts Chat and Meet:
  - Add external users to Chats
  - Join Hangouts Meet from Skype for Business
- Slack:
  - Not an official Uofl Service
  - Can be purchased (Educational Institutions get 85% off)
- Teams:
  - Continued focus for Microsoft
  - NOT a replacement for Skype for Business at Uofl (SIP Trunk, Response Groups, Call Center)
  - Use in classes, collaborative groups/meetings



## Questions and Contacts

- Teams in Office 365
  - Office.illinois.edu
  - Use [NetID@illinois.edu](mailto:NetID@illinois.edu) and Campus Password
  - Contact: [Office365@illinois.edu](mailto:Office365@illinois.edu)
- Google Chat and Meet
  - chat.google.com and meet.google.com
  - All Google Apps @ Illinois users
  - Contact: [consult@illinois.edu](mailto:consult@illinois.edu)
- Slack Location
  - <https://illinoisitcrowd.slack.com> - anyone with an @illinois.edu address can join automatically. Try it out, ask if you need help.



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