Agenda

• Background of University of Illinois
• University IT
• Get to Know an IT Pro Activity
• Campus IT
• Community IT
• Regional IT
• National IT
• Campus IT Professionals Groups and Resources
The University of Illinois

- The University of Illinois is a multi-campus system
- The three campuses have different personalities, missions, and histories
- Board of Trustees, with Governor as ex-officio member, is governing body for the University
- President is chief executive officer of the University
- Each campus has a Chancellor who serves as the chief executive officer for their campus
- University Administration serves all three campuses. System level functions includes much of the business/financial, legal, and auditing activities
- The Foundation and Alumni Association both serve all campuses. They are both technically independent organizations, not part of the University, but they have close working relationships with the University.
University of Illinois at Urbana-Champaign

- The Chancellor is the chief executive officer and highest ranking campus official.
- The Provost and Vice Chancellor for Academic Affairs is the chief academic officer and chief budget officer for campus. The Provost is the second highest ranking campus official.
- There are four additional Vice Chancellors:
  - VC for Institutional Advancement
  - VC for Student Affairs
  - VC for Research
  - VC for Public Engagement
- Most campus units report through one of the VCs but there are a number that report directly to the Chancellor including:
  - Athletics
  - Facilities and Services
  - Public Affairs
  - Public Safety
- The Deans are the heads of the colleges and schools and report to the Provost. The Council of Deans is the major leadership group on campus.
- The Faculty / Student Senate is a major part of the shared governance structure of campus and has legislative authority over educational policy plus additional influence on campus activities.
UTMT

• University Technology Management Team
• “advisory and coordinating group”
• http://www.utmt.uillinois.edu/

• Current working groups:
  – Common Architectural Vision (CAV)
  – Information Security Committee
  – ICCN Proposal Review Committee
ITPC

- Information Technology Priorities Committee
- “...process for prioritizing administrative systems initiatives.”
- [http://www.itpc.uillinois.edu/](http://www.itpc.uillinois.edu/)
AITS – Administrative Information Technology Services

• Michael Hites, Assoc. Vice President
• “...delivers enterprise-wide information technology solutions and services in support of the administrative processes of the University of Illinois”
• Includes six divisions (ADS, AFM, COE, DS, ESA, PMO)
• [http://www.aits.uillinois.edu/](http://www.aits.uillinois.edu/)
• Decision Support
• Interim Director, Aaron Walz
• “… Business Intelligence Competency Center for the University of Illinois.”
• http://www.ds.uillinois.edu/

• In July 2010 Decision Support (DS) and AITS were joined together.
• Provide services to those who are active users of the Data Warehouse and or Business Objects /EDDIE
Get To Know an IT Pro Activity

How long have you worked at the University of Illinois?

- Less than a year
- 1 – 3 years
- 4 – 6 years
- 7 – 10 years
- 10+ years
Get To Know an IT Pro Activity

What do you do?

Programming
System Administration
Desktop Support
Involved in creating a web presence?
Product or Service Manager
Project Manager
Get To Know an IT Pro Activity

Where do you work?

AITS
CITES
College IT
A unit other than those mentioned
Campus IT

Provost
- Beckman

VCR (Vice Chancellor for Research)
- IGB - Institute for Genomic Biology
- NCSA
- INRS – Institute of Natural Resource Sustainability

VCSA (Vice Chancellor for Student Affairs)
- Housing

Chancellor
- Swanlund
- F&S
- DIA
CITES

• Campus Information Technology and Educational Services
  • Panit Lisy, Executive Director
  • “CITES is the provider of campus-wide computing, networking, telephone, and instructional technology services supporting academic activities of faculty, staff, and students at the University of Illinois at Urbana-Champaign."
  • http://www.cites.illinois.edu/

• CITES Services Index
  • http://www.cites.illinois.edu/services/index.php

• In August 2010 presented the campus direction on Unified Communications
• Reports to the Provost

http://www.cites.illinois.edu/services/index.php
CITES Divisions

- Service Center
  - Janet Jones

- Application Services
  - Greg Gulick

- Research and Learning Technology Services
  - TBD

- Enterprise Infrastructure
  - Tony Rimovksy

- Networking
  - Michael Smeltzer

- Physical Infrastructure
  - Michael Smeltzer

- Administration and Planning
  - Helen Zhang

- Process Improvement
  - Paul Lucas

- IT Architect
  - Charley Kline
Campus IT Continued

• Office of the CIO, Sally Jackson, CIO and Assoc. Provost
  – “provide campus-wide IT strategies that will contribute to the success of the university as an intellectual community and facilitate pre-eminence in research, education, and outreach”

• Senate IT, Roy Campbell, Chair
  – 8 faculty members, 1 AP, 2 students, CIO designee and AITS Ast VP designee
  – Deal with IT policy; examine trends in IT; serve in a broad advisory capacity to CIO
Campus IT Continued

OPIA
- Office of Privacy and Information Assurance
- Aka “CITES Security”
- Mike Corn, Chief Privacy and Security Officer
- [http://security.illinois.edu/](http://security.illinois.edu/)

DMI
- Division of Management Information
- Carol Livingstone, Assoc. Provost and Dir.
- [http://dmi.illinois.edu/](http://dmi.illinois.edu/)
Campus IT continued

IT Alliance

- Information exchange on technical initiatives and best practices
- Primarily consists of representatives from large IT Providers on campus
- Meets regularly and makes recommendations to campus CIO

Public Affairs Web Services

- “…offers a variety of tools to help you achieve your communications goals.”
- Tools include event calendars, blogs, discussions boards, surveys, forms, enewsletters, and emailer.
- Logon to toolbox http://webservices.illinois.edu
Campus IT continued

• Illinois Informatics Institute
  – http://www.informatics.illinois.edu/
  – Invent, Imagine, Innovate

• iCUBED
  – Informatics and Education Ubiquitous through Baccalaureate Education

• Community Informatics Initiative (CII)
  – Prairienet, iLabs, ESLARP

• I-CHASS
  – The Institute for Computing in Humanities, Arts, and Social Science
Council of Academic CIOs

- Council of Academic CIOs
  - Aka “Council of CIOs”
  - [http://provost.illinois.edu/committees/IT.html](http://provost.illinois.edu/committees/IT.html)

- Members
  - Sally Jackson, Chair
  - James R. Anderson
  - Betty Barrett
  - Jack Brighton
  - Craig Flowers
  - Bill Goodman
  - Mona Heath
  - Erik Hege
  - Paul Hixson
  - Debora Huisinga
  - Tod Jebe
  - Scott Johnson
  - Panit Lisy
  - Sally Mikel
  - Leann Ormsby
  - Deanna Raineri
  - John Rossi
  - Beth Sandore
  - Norma Scagnoli
  - Chuck Thompson
  - Peter Vlach
Community IT – UC2B

• Urbana-Champaign Big Broadband
• Collaborative effort between campus and cities to connect every home, business, school, library, church and public building within Champaign & Urbana to a high-speed, fiber-optic network.
  
  • [http://uc2b.net/](http://uc2b.net/)
  • [http://wiki.cites.uiuc.edu/wiki/display/bac/](http://wiki.cites.uiuc.edu/wiki/display/bac/)
Community IT – Research Park

• “...provides an environment where technology-based businesses can work with the research faculty and students at UIUC to take advantage of opportunities for collaborative research and easy access to University labs, equipment, and services.”

• www.researchpark.illinois.edu
Regional IT - CIC

- Committee on Institutional Cooperation
- Founded in 1950
- Big Ten plus University of Chicago (and UIC)
- [http://www.cic.net/](http://www.cic.net/)
- [http://www.cic.net/Home/Projects/Technology.aspx](http://www.cic.net/Home/Projects/Technology.aspx)

“For half a century, these 12 world-class research institutions have advanced their academic missions, generated unique opportunities for students and faculty, and served the common good by sharing expertise, leveraging campus resources, and collaborating on innovative programs.”
National IT - Educause

“EDUCAUSE is a nonprofit association whose mission is to advance higher education by promoting the intelligent use of information technology.”

• National Educause (October 18–21, 2011 Philadelphia, Pennsylvania)

• Midwest Educause (March 14–16, 2011 Chicago, IL)

• Professional Development Programs

• http://www.educause.edu/
National IT - ACM SIGUCCS

• ACM
  – Association for Computing Machinery
• SIGUCCS
  – ACM Special Interest Group on University and College Computing Services
  – http://www.siguccs.org/
• SIGUCCS 2010 Fall Conference
  – October 24 - 27, 2010 Norfolk, VA
  – 2011 Spring Management Symposium
  – April 10-13, 2011 on Philadelphia, PA
Get Involved – IT Groups & Resources

• CCSP
  – http://ccsp.cites.illinois.edu/enroll.asp

• Caffeine Break
  – Friday mornings, locations vary

• IT Watercooler
  – http://itwatercooler.illinois.edu

• IT Professionals Forum
  – http://itproforum.illinois.edu
Get Involved – IT Groups

• Peer Coaching
  – https://wiki.cites.uiuc.edu/wiki/display/itproservices/Peer+Coaching

• Campus Webmasters
  – http://webmasters.illinois.edu/
  – https://listserv.illinois.edu/wa.cgi?SUBED1=UIUCWEBMASTERS&A=1
Get Involved – IT Groups

• Campus Datamasters
  – [http://education.illinois.edu/datamasters/](http://education.illinois.edu/datamasters/)

• Lab Managers
  labmasters-l@listserv.illinois.edu

• Help Desk Consortium Contact CITES Help Desk Manager Kathy Lyons
  (kmsimpso@illinois.edu)

• Project Management Contact Michele Raupp
IT Resources

- IT Pro Subject Matter Experts
- http://go.illinois.edu/itprosubjectexperts
Questions for the Panel